

## Minutes of PPG meeting – 3rd December 2014

**Attendees : DP, Dr RM, BK, JW, JH, DL, DB, CL, SC Apologies: GD**

1. BK welcomed everyone to the meeting.
2. Minutes from last meeting held on 5th November 2014 accepted as accurate and correct. JW was thanked for doing the minutes and asked if she was happy to remain to do so. JW is, but will not be able to do them in February so DP will need someone else to offer that month.
3. Farmers Market Event - The PPG members felt it had been a brilliant event with lots of interest shown. Many people were keen to just talk and some leaflets were taken. The majority of people spoken to were older and lots were from the Practice. The PPG felt it would be good to do another one at a later date.
4. NFP – proposal re joint events - Nailsea Family Practice are promoting self care and suggested joining with Backwell and Nailsea Medical Group to host a drop in session on a Saturday morning. This would be held at Tower House with Clevedon MIU, pharmacists and possibly some GP's attending. It was also suggested that the two practices join for the Farmers Market on a quarterly basis, perhaps with a theme dependent on the time of year. DP will get in touch with their Practice Manager to confirm interest.
5. Practice news –A new nurse, Ann Williams, has been appointed to start in January. She will be the lead asthma and COPD nurse, working over 4 days at both sites. The PPG Direct Enhancing Service outcome has now been paid after confirming the Practice met the required components. The DES for 2014/2015 is very different but DP feels some criteria are already being met. The Carers' Proposal was approved last week which will ensure carers are offered a health check. Patients with chronic conditions will be looked at proactively to see if there are carers involved. DP gave out a summary of Patient Participation ES requirements to take home to study and asked for feedback to be sent to her. There is a need to develop a Carers' Co-ordinator which CL showed interest in and a Schools co-ordinator. DL is keen to visit schools or other youth groups. Focus is needed on hard to reach groups such as carers, the young and the elderly. DP has visited 'The Leg Club' in Bradford on Avon. A hall has work stations with infection control in place where they dress leg ulcers. It is run once a week with a receptionist, records on site and a coffee shop run by volunteers. Some people return for the social interaction after treatment is finished. On the day DP visited more than 200 people attended with only 47 having dressings. Transport is supplied by volunteers. A representative from there will be addressing GP Forum in January and DP asked if any PPG members would like to attend. DP also visited the 'Leg Clinic' at Wrington. That also offered hand massage and cakes. DP is keen to look at the idea of a leg club with equipment being paid for and treatment room nurses working alongside district nurses. Next year North Somerset Council need to reduce social isolation. The patient survey action plan is due by the end of March. DP has already started filling it in.
6. GP Forum – North Somerset CCG is still in deficit under NHS England. Areas of work include the leg club. A new service available to GP's is the 'Admission Prevent Team', run by paramedics. GP's can ring for advice and help support unplanned admissions. Weston

Super Mare also provides extended care practitioners. DL has attended two workshops, one looking at how the Musculo Skeletal Service can work more efficiently to save £8million. DL was impressed by the ideas but wonders whether anything will be achieved. Referrals to the service are increasing. The other workshop was run by Healthwatch. DP will circulate DL's summary with the minutes.

7. N.A.P.P – BK reported no major developments.

8. Close of meeting – BK and DP thanked everyone for attending and their support over the last year.

**Date of next meeting: Wednesday 7th January 2015 6-7.30pm at Brockway.**